

# Using the Netskope Platform to Achieve Cyber Essentials Certification



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| Version | Name                          | Email  | Date           |
|---------|-------------------------------|--|----------------|
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## INTRODUCTION

Cyber Essentials is a UK Government-backed initiative designed to help organisations of all sizes protect themselves against the most common cyber threats. Implementing Cyber Essentials effectively can enhance an organisation's cybersecurity by establishing fundamental controls to mitigate attacks. Additionally, achieving certification can reassure potential customers and suppliers that the organisation has taken essential steps to safeguard against cyber threats.

Originally launched in 2014, over 130,000 certificates have since been awarded to businesses across the UK and is seen as a mandatory requirement for any organisations supplying services to the UK public sector. In April 2023, Cyber Essentials was updated to include principles such as zero trust along with secure access to cloud services, securing Bring Your Own Device (BYOD) and malware protection making Netskope a natural technical partner to support Cyber Essential certification.

There are two levels of certification:

### Cyber Essentials

This is a self-assessment option that gives organisations a verified checklist of requirements to meet.

### Cyber Essentials Plus

Cyber Essentials Plus requires a technical verification by an independent auditor who performs checks and verification that the controls through self assessment have been implemented and are operational.

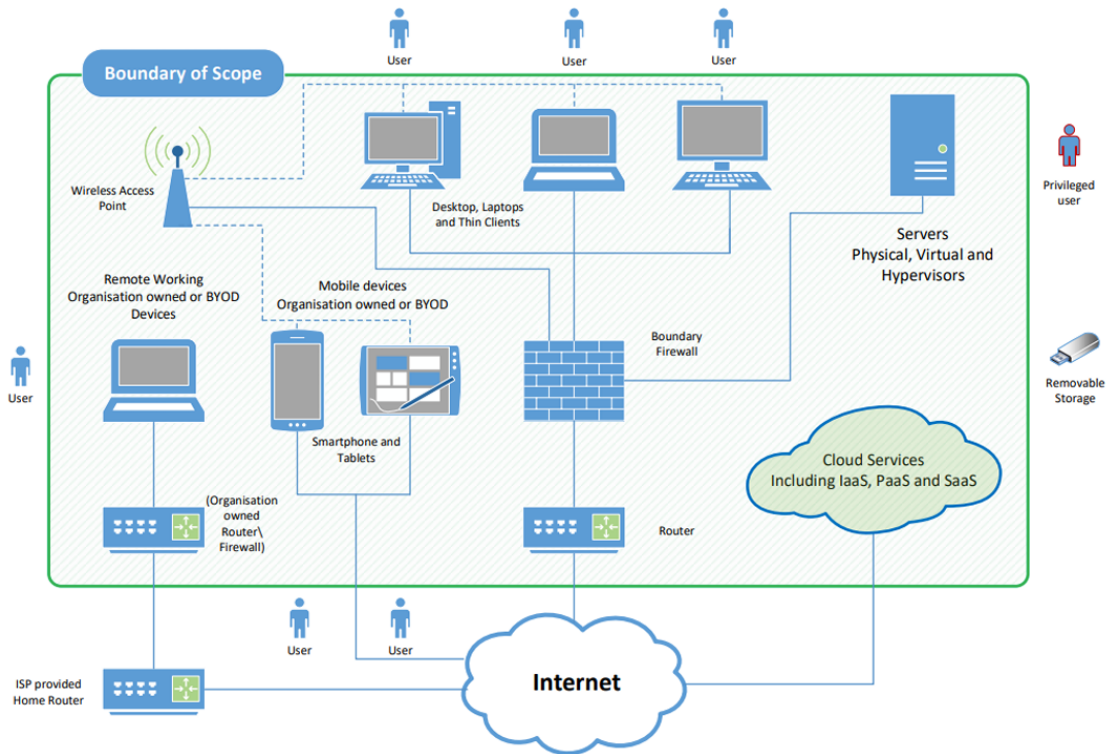
The scope of Cyber Essentials includes devices (including mobile and BYOD), servers, routers, firewalls, gateways and cloud services (including IaaS, PaaS, SaaS).

For cloud services, **the applicant organisation is always responsible** for ensuring all controls are implemented, but some of the controls can be implemented by the cloud service provider (see below).

| Requirement                | IaaS  | PaaS  | SaaS  |
|----------------------------|---|---|---|
| Firewalls                  | Both your organisation and the cloud provider | The cloud provider and sometimes also your organisation | The cloud provider                            |
| Secure configuration       | Both your organisation and the cloud provider | Both your organisation and the cloud provider           | Both your organisation and the cloud provider |
| Security update management | Both your organisation and the cloud provider | Both your organisation and the cloud provider           | The cloud provider                            |
| User access control        | Your organisation                             | Your organisation                                       | Your organisation                             |
| Malware protection         | Both your organisation and the cloud provider | The cloud provider and sometimes also your organisation | The cloud provider                            |

Source: <https://www.ncsc.gov.uk/files/Cyber-Essentials-Requirements-for-Infrastructure-v3-1-April-2023.pdf>

The boundary of scope for Cyber Essentials is included in the following diagram.



Source: <https://www.ncsc.gov.uk/files/Cyber-Essentials-Requirements-for-Infrastructure-v3-1-April-2023.pdf>

## HOW TO USE THIS GUIDE

This guide consists of 5 core technical control requirements defined by the UK National Cyber Security Centre (NCSC) requirements for IT infrastructure and elaborates how Netskope can assist organisations in meeting and maintaining these core controls.

These include:

1. Firewalls
2. Secure configuration
3. Security update management
4. User access control
5. Malware protection

Note the following acronyms and/or aliases for the Netskope products:

| Industry terminology                        | Netskope Product Line/Abbreviation   |
|---|--|
| Security Access Service Edge                | SASE   |
| Security Service Edge                       | SSE  |
| Next-Gen Secure Web Gateway                 | NG-SWG   |
| Cloud Access Security Broker                | CASB   |
| Public Cloud Security                       | Public Cloud Security  |
| Zero Trust Network Access                   | ZTNA Next  |
| Cloud Security Posture Management           | CSPM   |
| SaaS Security Posture Management            | SSPM   |
| Data Loss Prevention                        | DLP (Standard & Advanced)  |
| Firewall as a Service                       | Cloud Firewall   |
| Reporting and Analytics                     | Advanced Analytics   |
| Threat Intelligence                         | Threat Protection (Standard & Advanced)  |
| Remote Browser Isolation                    | RBI  |
| Artificial Intelligence Security            | SkopeAI  |
| Software-Defined Wide Area Network (SD-WAN) | Borderless SD-WAN<br>Secure SD-WAN<br>Endpoint SD-WAN<br>Wireless SD-WAN<br>IoT Intelligent Access |
| Threat/Risk Sharing                         | Cloud Exchange<br>Cloud Threat Exchange (CTE)<br>Cloud Risk Exchange (CRE)                         |
| IT/IoT/OT Security                          | Device Intelligence  |
| Proactive Digital Experience Management     | P-DEM  |
| Third-Party Risk Management/Supply Chain    | Cloud Confidence Index (CCI)   |
| User Risk Metrics                           | User Confidence Index (UCI)  |

## 1. Firewalls

| Requirement   | Netskope Response   | Netskope Products  |
|---|---|--|
| <p>Protect every device in scope with a correctly configured firewall (or network device with a firewall functionality).</p>  | <p>Netskope's Cloud Firewall and NG-SWG applies organisational security policies to egress traffic to the web or cloud applications, for all ports and protocols, without the need to backhaul traffic to an on-prem security stack.</p> <p>Netskope's Cloud Security Posture Management (CSPM) and SaaS Security Posture Management (SSPM) can assess configuration of cloud services, including firewall services, to identify misconfiguration.</p> <p>Netskope Device Intelligence identifies, catalogues, and classifies all managed and unmanaged devices connecting to the organisation's network, and groups devices into network segments to isolate devices as required.</p>  | <p>NG-SWG<br/>Cloud Firewall<br/>CSPM<br/>SSPM<br/>Device Intelligence</p> |
| <p>For all firewalls (or devices with firewall functionality), change default administrative passwords to a strong and unique password, or disable remote administrative access entirely.</p>   | <p>Netskope's Cloud Firewall and NG-SWG applies organisational security policies to egress traffic to the web or cloud applications, for all ports and protocols, without the need to backhaul traffic to an on-prem security stack.</p> <p>Access to the administration console can be managed via SSO/MFA and IP allow lists can also be configured to limit access to the admin console.</p> <p>Netskope's Cloud Security Posture Management (CSPM) and SaaS Security Posture Management (SSPM) can assess configuration of cloud services, including firewall services, to identify misconfiguration.</p> <p>Netskope Device Intelligence identifies, catalogues, and classifies all managed and unmanaged devices connecting to the organisation's network, and groups devices into network segments to isolate devices as required.</p> | <p>NG-SWG<br/>Cloud Firewall<br/>CSPM<br/>SSPM<br/>Device Intelligence</p> |
| <p>For all firewalls (or devices with firewall functionality), prevent access to the administrative interface (used to manage firewall configuration) from the internet, unless there is a clear and documented business need, and the interface is protected by one of the following controls:</p> <ul style="list-style-type: none"> <li>- multi-factor authentication</li> <li>- an IP allow list that limits access to a small range of trusted addresses combined with a properly managed</li> </ul> | <p>Netskope's Cloud Firewall and NG-SWG applies organisational security policies to egress traffic to the web or cloud applications, for all ports and protocols, without the need to backhaul traffic to an on-prem security stack.</p> <p>Access to the administration console can be managed via SSO/MFA and IP allow lists can also be configured to limit access to the admin console.</p> <p>Netskope's Cloud Security Posture Management (CSPM) and SaaS Security Posture Management (SSPM) can assess configuration of cloud services, including firewall services, to identify misconfiguration.</p>   | <p>NG-SWG<br/>Cloud Firewall<br/>CSPM<br/>SSPM<br/>Device Intelligence</p> |

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| password authentication approach.  | Netskope Device Intelligence identifies, catalogues, and classifies all managed and unmanaged devices connecting to the organisation's network, and groups devices into network segments to isolate devices as required.   |  |
| For all firewalls (or devices with firewall functionality), block unauthenticated inbound connections by default.  | <p>Netskope's Cloud Firewall and NG-SWG applies organisational security policies to egress traffic to the web or cloud applications, for all ports and protocols, without the need to backhaul traffic to an on-prem security stack.</p> <p>The services by default block unauthenticated connections.</p> <p>Netskope's Cloud Security Posture Management (CSPM) and SaaS Security Posture Management (SSPM) can assess configuration of cloud services, including firewall services, to identify misconfiguration.</p> <p>Netskope Device Intelligence identifies, catalogues, and classifies all managed and unmanaged devices connecting to the organisation's network, and groups devices into network segments to isolate devices as required.</p> | <p>NG-SWG</p> <p>Cloud Firewall</p> <p>CSPM</p> <p>SSPM</p> <p>Device Intelligence</p> |
| For all firewalls (or devices with firewall functionality), ensure inbound firewall rules are approved and documented by an authorised person, and include the business need in the documentation. | <p>Netskope's Cloud Firewall and NG-SWG applies organisational security policies to egress traffic to the web or cloud applications, for all ports and protocols, without the need to backhaul traffic to an on-prem security stack.</p> <p>Netskope products support Role-Based Access Control (RBAC) and logging and alerting to raise any incidents whereby change control and approval has not been granted.</p> <p>Both Device Intelligence and CSPM/SSPM can also be used to identify rogue devices or misconfiguration of cloud services.</p>   | <p>NG-SWG</p> <p>Cloud Firewall</p> <p>CSPM</p> <p>SSPM</p> <p>Device Intelligence</p> |
| For all firewalls (or devices with firewall functionality), remove or disable unnecessary firewall rules quickly, when they are no longer needed.  | <p>Netskope's Cloud Firewall and NG-SWG applies organisational security policies to egress traffic to the web or cloud applications, for all ports and protocols, without the need to backhaul traffic to an on-prem security stack.</p> <p>Netskope products support reporting on rules that are redundant and have not been triggered allowing for the efficient removal of rules.</p> <p>Both Device Intelligence and CSPM/SSPM can also be used to identify rogue devices or misconfiguration of cloud services.</p>   | <p>NG-SWG</p> <p>Cloud Firewall</p> <p>CSPM</p> <p>SSPM</p> <p>Device Intelligence</p> |
| Use a software firewall on devices which are used on untrusted networks, such as public wifi hotspots.   | Netskope's Cloud Firewall and NG-SWG applies organisational security policies to egress traffic to the web or cloud applications, for all ports and protocols, without the need to backhaul traffic to an on-prem security stack   | <p>NG-SWG</p> <p>Cloud Firewall</p> <p>Device Intelligence</p>                         |

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|  | <p>The service operates on devices as an endpoint client allowing for secure access to web and cloud services whilst devices are on untrusted networks.</p> <p>Device Intelligence can also be used to identify rogue devices on untrusted or segregated networks.</p> |  |
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## 2. Secure Configuration

| Requirement   | Netskope Response  | Netskope Products                          |
|---|--|--|
| Remove and disable unnecessary user accounts (such as guest accounts and administrative accounts that won't be used). | <p>Netskope's Cloud Security Posture Management (CSPM) and SaaS Security Posture Management (SSPM) continuously monitor an organisation's mission critical IaaS platforms and SaaS functions, respectively, to prevent, detect, and remediate misconfigurations such as deviations from organisational access management policies.</p> <p>Both CSPM and SSPM integrate with Netskope's Cloud Ticket Orchestrator (CTO) for automated remediation of security vulnerabilities.</p>  | CSPM<br>SSPM<br>CTO                        |
| Change any default or guessable account passwords.  | <p>Netskope's Cloud Security Posture Management (CSPM) and SaaS Security Posture Management (SSPM) continuously monitor an organisation's mission critical IaaS platforms and SaaS functions, respectively, to prevent, detect, and remediate misconfigurations such as deviations from organisational access management policies.</p> <p>Both CSPM and SSPM integrate with Netskope's Cloud Ticket Orchestrator for automated remediation of security vulnerabilities.</p> <p>Netskope Device Intelligence identifies, catalogues, and classifies all managed and unmanaged devices connecting to the organisation's network, and groups devices into network segments to isolate high-risk devices. Netskope's Device Intelligence's AI/ML engine creates a baseline of normal behaviour at the device level, detects anomalous behaviour, and can apply granular access and activity controls in accordance with zero trust principles.</p> | CSPM<br>SSPM<br>Device Intelligence<br>CTO |
| Remove or disable unnecessary software (including applications, system utilities, and network services).              | <p>Netskope's CASB and NG-SWG identify and classify all managed and unmanaged apps and cloud services in the organisation's IT ecosystem. Its Cloud Confidence Index (CCI) provides each app a risk-based score, and</p>   | CASB<br>NG-SWG<br>CCI                      |



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|  | <p>Advanced Analytics maps data flows throughout the organisation's network. Together, these tools help the organisation determine which apps and services are mission critical, and which ones are redundant or too high-risk to maintain.</p> <p>Device Intelligence can also be used to identify rogue devices, including network devices, on untrusted or segregated networks.</p>   | <p>Device Intelligence<br/>Advanced Analytics</p>            |
| <p>Disable any auto-run feature which allows file execution without user authorisation (such as when they are downloaded).</p>   | <p>Remote Browser Isolation is a built-in feature of Netskope's NG-SWG that isolates high-risk and uncharacterized web sites in a secure, cloud-based container or "sandbox." Any auto-run feature including malware is executed in the container and cannot infect the organisation's network.</p>  | <p>NG-SWG<br/>RBI</p>  |
| <p>Ensure users are authenticated before allowing them access to organisational data or services.</p>  | <p>Netskope's NG-SWG and ZTNA Next integrate with identity providers to extend SSO/MFA across web and cloud-based apps and services.</p> <p>Moreover, NG-SWG and CASB decode and log user activity, developing a baseline of normal behaviour for each user. NG-SWG, CASB, ZTNA Next, and Device Intelligence can all detect anomalous user behaviour and adjust access controls based on zero trust principles. This can include blocking some actions or requesting step-up multi-factor authentication.</p> | <p>NG-SWG<br/>CASB<br/>ZTNA Next<br/>Device Intelligence</p> |
| <p>Ensure appropriate device locking controls for users that are physically present.</p>   | <p>Netskope's products do not map to this requirement</p>  |  |
| <p>If a device requires a user's physical presence to access a device's services (such as logging on to a laptop or unlocking a mobile phone), a credential such as a biometric, password, or PIN must be in place before a user can gain access to the services.</p>  | <p>Netskope's products do not map to this requirement</p>  |  |
| <p>Protect authentication methods against brute force attacks by applying one of the following methods:</p> <ul style="list-style-type: none"> <li>- 'throttling' the rate of attempts, so that the number of times the user must wait between attempts increases with each unsuccessful attempt (allow no more than 10 guesses in five minutes); or</li> <li>- locking devices after more than 10 unsuccessful attempts.</li> </ul> | <p>Netskope's NG-SWG and ZTNA Next integrate with identity providers to extend SSO/MFA across web and cloud-based apps and services.</p> <p>Moreover, NG-SWG and CASB decode and log user activity, developing a baseline of normal behaviour for each user. NG-SWG, CASB, ZTNA Next, and Device Intelligence can all detect anomalous user behaviour and adjust access controls based on zero trust principles. This can include blocking some actions or requesting step-up multi-factor authentication.</p> | <p>NG-SWG<br/>CASB<br/>ZTNA Next<br/>Device Intelligence</p> |

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| <p>Use technical controls to manage the quality of credentials. If credentials are just to unlock a device, use a minimum password or PIN length of at least 6 characters. When the device unlocking credentials are also used for authentication, apply the full password requirements in Table 4 (User Access Controls).</p> | <p>Netskope's NG-SWG and ZTNA Next integrate with identity providers to extend SSO/MFA across web and cloud-based apps and services.</p> <p>Moreover, NG-SWG and CASB decode and log user activity, developing a baseline of normal behaviour for each user. NG-SWG, CASB, ZTNA Next, and Device Intelligence can all detect anomalous user behaviour and adjust access controls based on zero trust principles. This can include blocking some actions or requesting step-up multi-factor authentication.</p> | <p>NG-SWG<br/>CASB<br/>ZTNA Next<br/>Device Intelligence</p> |
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### 3. Security Update Management

| Requirement   | Netskope Response   | Netskope Products   |
|---|---|---|
| <p>All software on in-scope devices must be licensed and supported.</p>   | <p>Netskope's NG-SWG and CASB can identify and classify all managed and unmanaged apps and cloud services in the organisation's IT ecosystem. Its Cloud Confidence Index (CCI) assigns each app a risk-based score. An app's CCI score is updated periodically to reflect any improvement or deterioration in its business readiness.</p> <p>Netskope's Device Intelligence identifies, catalogues, and classifies all managed and unmanaged devices connecting to the organisation's network, and groups devices into network segments to isolate high-risk devices.</p> <p>Netskope's Advanced Analytics can be used to create custom dashboards to track in-scope apps and services and support the creation and ongoing management of an inventory.</p> | <p>NG-SWG<br/>CASB<br/>CCI<br/>Advanced Analytics<br/>Device Intelligence</p> |
| <p>All software on in-scope devices must be removed from devices when it becomes unsupported or removed from scope by using a defined subset that prevents all traffic to or from the internet.</p> | <p>Netskope's Cloud Firewall and NG-SWG applies organisational security policies to egress traffic to the web or cloud applications, for all ports and protocols, without the need to backhaul traffic to an on-prem security stack.</p> <p>Netskope Device Intelligence identifies, catalogues, and classifies all managed and unmanaged devices connecting to the organisation's network, and groups devices into network segments to isolate high-risk devices. Netskope's Device Intelligence's AI/ML engine creates a baseline of normal behaviour at the device level, detects anomalous behaviour, and can apply granular access and activity controls in accordance with zero trust principles.</p>   | <p>NG-SWG<br/>Cloud Firewall<br/>Device Intelligence</p>                      |

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| <p>All software on in-scope devices must have automatic updates enabled where possible.</p>   | <p>Netskope Device Intelligence identifies, catalogues, and classifies all managed and unmanaged devices connecting to the organisation's network, and groups devices into network segments to isolate high-risk devices. Netskope's Device Intelligence's AI/ML engine creates a baseline of normal behaviour at the device level, detects anomalous behaviour, and can apply granular access and activity controls in accordance with zero trust principles. Device Intelligence can be integrated with the organisation's incident response tools to generate security alerts based on criteria set by the organisation.</p>  | <p>Device Intelligence</p>                           |
| <p>All software on in-scope devices must be updated as soon as possible (including applying any manual configuration changes required to make the update effective), and no later than 14 days after an update has been released where:</p> <ul style="list-style-type: none"> <li>- the update fixes vulnerabilities described by the vendor as 'critical' or 'high-risk';</li> <li>- the update addresses vulnerabilities with a CVSS v3 base score of 7 or above; or</li> <li>- there are no details of the level of vulnerabilities the update fixes provided by the vendor.</li> </ul> | <p>Netskope Device Intelligence identifies, catalogues, and classifies all managed and unmanaged devices connecting to the organisation's network, and groups devices into network segments to isolate high-risk devices. Netskope's Device Intelligence's AI/ML engine creates a baseline of normal behaviour at the device level, detects anomalous behaviour, and can apply granular access and activity controls in accordance with zero trust principles.</p> <p>Netskope's Cloud Security Posture Management (CSPM) and SaaS Security Posture Management (SSPM) continuously monitor an organisation's mission critical IaaS platforms and SaaS functions, respectively, to prevent, detect, and remediate misconfigurations such as deviations from organisational access management policies.</p> <p>Both CSPM and SSPM integrate with Netskope's Cloud Ticket Orchestrator (CTO) for automated remediation of security vulnerabilities.</p> | <p>CSPM<br/>SSPM<br/>Device Intelligence<br/>CTO</p> |

#### 4. User Access Control

| Requirement   | Netskope Response   | Netskope Products                            |
|---|---|--|
| <p>Have in place a process to create and approve user accounts.</p> | <p>Netskope's suite of solutions, including CASB, NG-SWG, DLP, and ZTNA-Next, all support Role-Based Access Control (RBAC) to help organisations enforce access management policies. These policies are based on the principle of least privilege, ensuring that users have only the minimum level of access necessary for their roles.</p> <p>In addition, Netskope products integrate with identity providers to extend SSO/MFA across web and cloud-based apps and services.</p> | <p>NG-SWG<br/>CASB<br/>DLP<br/>ZTNA Next</p> |

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| <p>Authenticate users with unique credentials before granting them access to applications or devices.</p>   | <p>Netskope's suite of solutions, including CASB, NG-SWG, DLP, and ZTNA-Next, all support Role-Based Access Control (RBAC) to help organisations enforce access management policies. These policies are based on the principle of least privilege, ensuring that users have only the minimum level of access necessary for their roles.</p> <p>In addition, Netskope products integrate with identity providers to extend SSO/MFA across web and cloud-based apps and services.</p>  | <p>NG-SWG<br/>CASB<br/>DLP<br/>ZTNA Next</p>   |
| <p>Remove or disable user accounts when they're no longer required (for example, when a user leaves the organisation or after a defined period of account inactivity).</p>                          | <p>Netskope's suite of solutions, including CASB, NG-SWG, DLP, and ZTNA-Next, all support Role-Based Access Control (RBAC) to help organisations enforce access management policies. These policies are based on the principle of least privilege, ensuring that users have only the minimum level of access necessary for their roles.</p> <p>In addition, Netskope products integrate with identity providers to extend SSO/MFA across web and cloud-based apps and services.</p> <p>Netskope's Advanced Analytics can be used to monitor usage of disabled accounts to ensure account details have not been shared across apps and services.</p> <p>Netskope's User Entity and Behavior Analytics (UEBA) product employs multiple ML-based anomaly-detection models and includes a User Confidence Index (UCI), a dynamic risk score for users. UCI helps adapt policies, recommend security training, and mitigate insider threats, and can share insider threat information through Netskope's Cloud Risk Exchange (CRE).</p> | <p>NG-SWG<br/>CASB<br/>DLP<br/>ZTNA Next<br/>Advanced Analytics<br/>UEBA<br/>UCI<br/>CRE</p> |
| <p>Implement MFA where available (authentication to cloud services must always use MFA).</p>  | <p>Netskope's NG-SWG, CASB and ZTNA Next integrate with identity providers to extend SSO/MFA across web and cloud-based apps and services.</p>   | <p>NG-SWG<br/>CASB<br/>ZTNA Next</p>   |
| <p>Use separate accounts to perform administrative activities only (no emailing, web browsing, or other standard user activities that may expose administrative privileges to avoidable risks).</p> | <p>Netskope's suite of solutions, including CASB, NG-SWG, DLP, and ZTNA-Next, all support Role-Based Access Control (RBAC) to help organisations enforce access management policies. These policies are based on the principle of least privilege, ensuring that users have only the minimum level of access necessary for their roles.</p> <p>Netskope's User Entity and Behavior Analytics (UEBA) product employs multiple ML-based anomaly-detection models and includes a User Confidence Index (UCI), a dynamic risk score for users. UCI helps adapt policies, recommend security training, and mitigate insider threats, and can share insider threat information through Netskope's Cloud Risk Exchange (CRE).</p> <p>Netskope's Advanced Analytics can be used to monitor and trend usage of accounts.</p>  | <p>NG-SWG<br/>CASB<br/>ZTNA Next<br/>DLP<br/>Advanced Analytics<br/>UEBA<br/>UCI<br/>CRE</p> |

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| <p>Remove or disable special access privileges when no longer required (when a member of staff changes role, for example).</p>   | <p>Netskope's suite of solutions, including CASB, NG-SWG, DLP, and ZTNA-Next, all support Role-Based Access Control (RBAC) to help organisations enforce access management policies. These policies are based on the principle of least privilege, ensuring that users have only the minimum level of access necessary for their roles.</p> <p>Netskope's Advanced Analytics can be used to monitor usage of accounts to ensure account details are appropriate to the role and monitor for any behavioural changes.</p> <p>Netskope's User Entity and Behavior Analytics (UEBA) product employs multiple ML-based anomaly-detection models and includes a User Confidence Index (UCI), a dynamic risk score for users. UCI helps adapt policies, recommend security training, and mitigate insider threats, and can share insider threat information through Netskope's Cloud Risk Exchange (CRE).</p> | <p>NG-SWG<br/>CASB<br/>ZTNA Next<br/>DLP<br/>Advanced Analytics<br/>UEBA<br/>UCI<br/>CRE</p> |
| <p>Protect passwords against brute-force password guessing by implementing at least one of the following:</p> <ul style="list-style-type: none"> <li>- multi-factor authentication;</li> <li>- 'throttling' the rate of attempts, so that the number of times the user must wait between attempts increases with each unsuccessful attempt (allow no more than 10 guesses in five minutes); or</li> <li>- locking accounts after no more than 10 unsuccessful attempts.</li> </ul> | <p>Netskope's suite of solutions, including CASB, NG-SWG, DLP, and ZTNA-Next, all support Role-Based Access Control (RBAC) to help organisations enforce access management policies. These policies are based on the principle of least privilege, ensuring that users have only the minimum level of access necessary for their roles.</p> <p>In addition, Netskope products integrate with identity providers to extend SSO/MFA across web and cloud-based apps and services.</p>   | <p>NG-SWG<br/>CASB<br/>DLP<br/>ZTNA Next</p>   |
| <p>Use technical controls to manage the quality of passwords, including at least one of the following:</p> <ul style="list-style-type: none"> <li>- multi-factor authentication;</li> <li>- a minimum password length of at least 12 characters, with no maximum restrictions; or</li> <li>- a minimum password length of at least 8 characters, with no minimum length restrictions, and use automatic blocking of common passwords using a deny list.</li> </ul>                 | <p>Netskope's suite of solutions, including CASB, NG-SWG, DLP, and ZTNA-Next, all support Role-Based Access Control (RBAC) to help organisations enforce access management policies. These policies are based on the principle of least privilege, ensuring that users have only the minimum level of access necessary for their roles.</p> <p>In addition, Netskope products integrate with identity providers to extend SSO/MFA across web and cloud-based apps and services.</p>   | <p>CASB<br/>NG-SWG<br/>DLP<br/>ZTNA Next</p>   |
| <p>Support users to choose unique passwords for their work accounts by:</p> <ul style="list-style-type: none"> <li>- educating people about avoiding common passwords, such as a pet's name,</li> </ul>  | <p>The Netskope platform can enforce organisational policy regarding password management. It also uses pop-up banners and coaching pages to educate users on organisation policy.</p>   | <p>All products</p>  |

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| <p>common keyboard patterns, or passwords they have used elsewhere. This could include teaching people to use the password generator feature built into some password managers;</p> <ul style="list-style-type: none"> <li>- encouraging people to choose longer passwords by promoting the use of multiple words (a minimum of three) to create a password;</li> <li>- providing usable secure storage for passwords (for example a password manager or secure locked cabinet) with clear information about how and when it can be used;</li> <li>- not enforcing regular password expiry; or</li> <li>- not enforcing password complexity requirements.</li> </ul> |  |  |
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## 5. Malware Protection

| Requirement  | Netskope Response  | Netskope Products   |
|--|--|---|
| <p>Use anti-malware software on all in-scope devices that is configured to be updated in line with vendor recommendations.</p> | <p>Netskope's Public Cloud Security can be enhanced with Advanced DLP, which scans IaaS Storage for hidden malware, providing robust cloud protection.</p> <p>Standard Threat Protection guards against known malware and uses machine learning for new threats, offering real-time phishing detection and web filtering. Advanced Threat Protection extends the capabilities of Standard Threat Protection by using deobfuscation, recursive file unpacking, and multi-stage sandboxing to detect new malware.</p> <p>Netskope integrates these threat protection tools with its Cloud Threat Exchange and other Intelligent Security Service Edge tools, such as Cloud Firewall and User Entity and Behavior Analytics, to provide layered security.</p> <p>SkopeAI, leveraging machine learning, enhances the DLP engine by enabling deep contextual awareness to analyse and protect unstructured data like images. It excels in detecting various attacks, polymorphic malware, novel</p> | <p>NG-SWG<br/>CASB<br/>Cloud Firewall<br/>Public Cloud Security<br/>Advanced DLP<br/>Advanced Threat Protection<br/>Threat Protection<br/>SkopeAI</p> |

|   |   |   |
|---|---|---|
|   | <p>phishing web domains, zero-day threats, and malicious web content, delivering superior speed and accuracy.</p>   |   |
| <p>Use anti-malware software on all in-scope devices that is configured to prevent malware from running.</p>            | <p>Netskope's Public Cloud Security can be enhanced with Advanced DLP, which scans IaaS Storage for hidden malware, providing robust cloud protection.</p> <p>The Remote Browser Isolation (RBI) feature in Netskope's NG-SWG secures access to high-risk websites by isolating them in a cloud-based sandbox, preventing malware from infecting the organisation's network.</p> <p>Standard Threat Protection guards against known malware and uses machine learning for new threats, offering real-time phishing detection and web filtering. Advanced Threat Protection extends the capabilities of Standard Threat Protection by using deobfuscation, recursive file unpacking, and multi-stage sandboxing to detect new malware.</p> <p>Netskope integrates these threat protection tools with its Cloud Threat Exchange and other Intelligent Security Service Edge tools, such as Cloud Firewall and User Entity and Behavior Analytics, to provide layered security.</p> <p>SkopeAI, leveraging machine learning, enhances the DLP engine by enabling deep contextual awareness to analyse and protect unstructured data like images. It excels in detecting various attacks, polymorphic malware, novel phishing web domains, zero-day threats, and malicious web content, delivering superior speed and accuracy.</p> | <p>NG-SWG<br/>CASB<br/>Cloud Firewall<br/>Public Cloud Security<br/>RBI<br/>Advanced DLP<br/>Advanced Threat Protection<br/>Threat Protection<br/>SkopeAI</p> |
| <p>Use anti-malware software on all in-scope devices that is configured to prevent the execution of malicious code.</p> | <p>Netskope's Public Cloud Security can be enhanced with Advanced DLP, which scans IaaS Storage for hidden malware, providing robust cloud protection.</p> <p>The Remote Browser Isolation feature in Netskope's NG-SWG secures access to high-risk websites by isolating them in a cloud-based sandbox, preventing malware from infecting the organisation's network.</p> <p>Standard Threat Protection guards against known malware and uses machine learning for new threats, offering real-time phishing detection and web filtering. Advanced Threat Protection extends the capabilities of Standard Threat Protection by using deobfuscation, recursive file unpacking, and multi-stage sandboxing to detect new malware.</p> <p>Netskope integrates these threat protection tools with its Cloud Threat Exchange and other Intelligent Security Service Edge tools, such as Cloud Firewall and User Entity and Behavior Analytics, to provide layered security.</p> <p>SkopeAI, leveraging machine learning, enhances the DLP engine by enabling deep contextual awareness to analyse</p>  | <p>NG-SWG<br/>CASB<br/>Cloud Firewall<br/>Public Cloud Security<br/>RBI<br/>Advanced DLP<br/>Advanced Threat Protection<br/>Threat Protection<br/>SkopeAI</p> |

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|  | and protect unstructured data like images. It excels in detecting various attacks, polymorphic malware, novel phishing web domains, zero-day threats, and malicious web content, delivering superior speed and accuracy   |  |
| Use anti-malware software on all in-scope devices that is configured to prevent connections to malicious websites over the internet.               | <p>The Remote Browser Isolation feature in Netskope's NG-SWG secures access to high-risk websites by isolating them in a cloud-based sandbox, preventing malware from infecting the organisation's network.</p> <p>Standard Threat Protection guards against known malware and uses machine learning for new threats, offering real-time phishing detection and web filtering. Advanced Threat Protection extends the capabilities of Standard Threat Protection by using deobfuscation, recursive file unpacking, and multi-stage sandboxing to detect new malware.</p> <p>Netskope integrates these threat protection tools with its Cloud Threat Exchange and other Intelligent Security Service Edge tools, such as Cloud Firewall and User Entity and Behavior Analytics, to provide layered security.</p> <p>SkopeAI, leveraging machine learning, enhances the DLP engine by enabling deep contextual awareness to analyse and protect unstructured data like images. It excels in detecting various attacks, polymorphic malware, novel phishing web domains, zero-day threats, and malicious web content, delivering superior speed and accuracy</p> | NG-SWG<br>CASB<br>Cloud Firewall<br>Public Cloud Security<br>RBI<br>Advanced DLP<br>Advanced Threat Protection<br>Threat Protection<br>SkopeAI |
| Actively approve any applications before deploying them to in-scope devices.   | <p>Netskope's NG-SWG and CASB identify and inventory all managed and unmanaged apps in the organisation's IT ecosystem. Moreover, Netskope's Cloud Confidence Index (CCI) assists with secure acquisition and third party risk management by providing a risk-based score to tens of thousands of different apps.</p> <p>The CCI score is a function of more than thirty variables, including data security, known vulnerabilities, auditability, compliance with major regulatory frameworks, and business continuity capability. Default weights for each variable can be adjusted to provide a custom-tailored risk score for each app based on the organisation's unique risk profile and tolerance.</p>  | NG-SWG<br>CASB<br>CCI  |
| Maintain a current list of approved applications, and prohibit users from installing any application that is unsigned or has an invalid signature. | <p>Netskope's NG-SWG and CASB identify and inventory all managed and unmanaged apps in the organisation's IT ecosystem.</p> <p>NG-SWG decodes and logs over a hundred inline activities, such as "upload," "download," "share," etc. And CASB gives administrators visibility into, and logging of, user activities in IaaS and SaaS services.</p> <p>The Cloud Confidence Index (CCI) provides each app a risk-based score, which can be used to assist with</p>   | NG-SWG<br>CASB<br>CCI  |



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|  | <p>decisions surrounding asset acquisition, but can also be incorporated dynamically into rules that prevent users from sharing data with apps that have a score below an organisation-defined threshold.</p> <p>CCI scores can be calibrated by the organisation to reflect its specific security needs, and will adjust dynamically as the specific app improves or degrades with respect to various criteria.</p> |  |
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